



# GROWING

Medical Home Partnerships  
in Medi-Cal Managed Care

## 2010 Quality Conference

April 20, 2010



### 2010 Conference Program

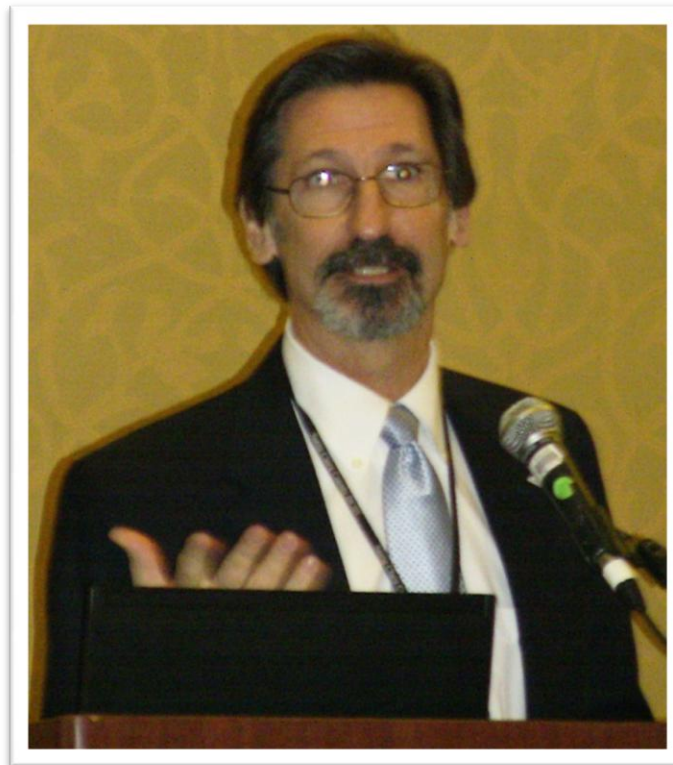
- Explored strategies for growing medical home partnerships
- Shared lessons learned from national and local pilot projects
- Recognized outstanding plan and staff performance in support of quality improvement in Medi-Cal Managed Care





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## Conference Opening Remarks by Department Director



David Maxwell-Jolly

Director, California Department of Health Care Services



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## Featured Speakers

*Transforming to a Patient-Centered Medical Home*



### **Dr. Carlos Jaén**

- Dr. John M. Smith, Jr.  
Professor and Chairman of  
Family and Community  
Medicine, University of  
Texas Health Science  
Center at San Antonio

## Featured Speakers – Care Coordination



**Alison Robbins**

*Customizing Care and Enhancing Chronic Care Management*

- Section Manager, Office of Quality and Care Management, Washington State Department of Social and Health Services



**Marilyn Gardner, RN**

*Maximizing Medical Home Care Coordination*

- Clinical Liaison, Women's Health Network/Men's Health Partnership Care Coordination Program, Massachusetts Department of Public Health



# Featured Speakers – HIT and Payment Reform

## **Dr. Sophia Chang**

*Supporting Health Information Technology*

- Director, Better Chronic Disease Care, California HealthCare Foundation



## **Dr. Marjie Grazi Harbrecht**

*Exploring Payment Reform*

- Medical/Executive Director, Colorado Clinical Guidelines Collaborative



# HEDIS Outstanding Performance Awards



## Gold:

- San Francisco Health Plan  
(San Francisco County)
  - Tammy Fisher, Kelly Pfiefer, MD,  
Betsy Price, RN



## Silver:

- CenCal Health Plan  
(Santa Barbara County)
  - Carlos Hernandez, Irwin Harris, MD

# HEDIS Outstanding Performance Awards



Bronze:

- Health Net Community Solutions  
(Fresno County)  
— Jennifer Nuovo, MD



Honorable Mention:

- Kaiser North  
(Sacramento County)  
— Cathy Lumb-Edwards

# HEDIS Most Improved Performance Awards

- Health Plan of San Joaquin  
(San Joaquin County)  
— Dale Bishop, MD
- Santa Clara Family Health Plan  
(Santa Clara County)  
— Joyce Boddie, RN; Sheri Barraza, RN
- Western Health Advantage  
(Sacramento County)  
— Judy Boyer, RN



# Facility Site Review and Medical Record Review Awards



Gold:

- CenCal Health Plan  
(Santa Barbara & San Luis Obispo Counties)  
— Carlos Hernandez, Irwin Harris, MD



Honorable Mention:

- Contra Costa Health Plan  
(Contra Costa County)  
— James Tysell, MD, Kevin Drury

# Partnership Awards from the MMCD Office of the Ombudsman

## Gold:

- Kaiser North and South  
(Sacramento and San Diego Counties)
  - Cathy Lumb-Edwards, Carolyn  
Godfrey, RN



## Most Improved:

- Care 1<sup>st</sup> Partner Plan  
(San Diego County)
  - David Wedemeyer



# Special Acknowledgement Quality Awards

Outstanding Contribution to Quality Improvement -  
Master Trainers in Facility Site and Medical Record  
Reviews:



- Nadine Harris
  - Partnership Health Plan of California



- Judy Riddle-Stegman, RN
  - Anthem Blue Cross Partnership Plan



- Kenneth Turner, RN
  - Health Net Community Solutions

# Special Acknowledgement Quality Awards



Outstanding Contribution to  
Quality Improvement :

- Chris Cammisa, MD
  - Partnership Health Plan of California



- Brad Gilbert, MD
  - Inland Empire Health Plan  
(Accepted by William Henning, MD)



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## Conference Planning Committee



Medi-Cal Managed Care Division: Rita Marowitz, K.A. Corley, Helen MacDonald. Health Services Advisory Group: Jennifer Lenz, Peggy Ketterer.



## Medi-Cal Managed Care Conference Team



Stuart Busby, Chief, Policy and Financial Management Branch; K.A. Corley, Analyst; Helen MacDonald, Chief, Performance Measurement Unit; Rita Marowitz, Chief, Program Data and Performance Measurement Section; Tanya Homman, Chief, Medi-Cal Managed Care Division; Dr. Susan McClair, Acting Chief, Medical Policy Section; Tyrone Espinoza, Chief, Plan Management Branch; Bob Martinez, Chief, Plan Monitoring and Program Integrity Branch 15